

EARN EXTRA CASH FOR NEW BUSINESS BINDS!



Using your
Global Cash Card
101

The AUI Advantage Rewards Card is a re-loadable Global Cash Visa Card. Agents can earn an additional \$10 for every New Business Bind for Workers' Compensation, Commercial Specialty and Brokerage Policies. Some carrier exclusions apply for Personal Lines. Eligible policies must be submitted within 60 days of the effective date. Once the agent has registered for the program through the Agent Portal, they can immediately begin entering eligible policies on the Rewards Card Submissions page to receive the additional \$10 reward. Each reward will be loaded to the card within 24 hours of being entered. Please note that the rewards are not automatically loaded to the card at the time of binding and that the agent is responsible for entering each eligible policy.

The AUI Advantage Rewards Card may be used anywhere Visa is accepted.



Get registered today at www.auiagents.com

Choose *Rewards Card* from the *Agent Advantage* drop down

Contact *Marketing* with any questions at gcc@appund.com
or 888-376-9633 ext. 2008

Eligibility Rules

All Workers' Compensation, Commercial Specialty, and Brokerage Newly Bound policies are eligible. Some exclusions apply for Personal Lines.

INELIGIBLE carriers for Personal Lines policies: (as of 11/15/17)

- Aegis Security Insurance Company – Personal Lines
- GeoVera Specialty Insurance Company – Personal Lines
- JH Ferguson / Vacant Express – Personal Lines
- Palomar Specialty – Personal Lines

The effective date of the policy must be within 60 days of the date the policy is submitted for AUI Rewards

Policy cannot be flat cancelled

Renewal Policies are NOT eligible for AUI Rewards

Rewards must not have been already paid on the policy

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FREQUENTLY ASKED QUESTIONS

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How do I activate my Card once it has been received? Call Global Cash Card at 866-929-8096 or visit the online website www.globalcashcard.com/activate

How do I know that I have been paid? It's up to you! You can be notified by email, voice mail, or text message that your Card was loaded. Go online at www.globalcashcard.com or call Global Cash Card to set up your Card alerts.

Where can I use my Card?

- o Shop online and anywhere Visa is accepted (over twenty-nine million businesses worldwide). There are no fees for credit (signature) purchases. This is the most efficient way to use your Card!
- o Access funds at over 55,000 Allpoint Networks or thousands of MoneyPass surcharge-free ATM's. Find the closest ATM to you at www.allpointnetwork.com or www.moneypass.com.
- o Pay bills directly to merchants for free using your Visa Card. Use Global's bill pay system for all other bills.

Buy gasoline. Prepay or Pay Inside with your Visa Card. Not recommended for Pay at the Pump method (there is a \$76.00 hold until merchant reconciles transaction).

How do I keep my transaction fees low?

- o Always know your balance so you avoid decline fees.
- o Ask for "Cash Back" at retail merchants; when using your PIN these transactions are \$0.50.

Can other payments be loaded on my Card? Yes! Tax refunds, disability payments, governmental benefits, or payments from other companies you work for can be loaded onto the Card. Global's Customer Service can walk you through how to set this up and provide you with the bank ABA number, which will be needed.

How can I check my balance or confirm my transactions at no cost? Several ways!

- o Set up email, voice mail, and text message alerts.
- o Set up two-way texting with a cell phone.
- o Call Global's IVR (Interactive Voice Recognition) system or speak to a live Customer Service Representative.
- o View balances and transactions online at www.globalcashcard.com and accessible through your smart phone.

What if my Card is lost or stolen? Notify Global's Customer Service immediately. If you notify Global within two days, your loss will be no more than \$50.00. If you do not, you may lose up to \$500.00. If you do not notify Global within sixty (60) days, you could lose all the money on your Card.

How are unauthorized transactions resolved?

- o Allowing someone you know to use your Card and any transactions using your PIN are considered authorized transactions.
- o You will not be liable for any unauthorized Card transactions posted to your account providing the following conditions are met:
 - Your account is in good standing - (not presently or recently overdrawn, and not presently or recently under suspicion of possible illegal or suspicious use.
 - No more than one (1) other report of unauthorized use has been received in the last twelve (12) months.
 - You exercised reasonable care in safeguarding your Card, PIN and card number, as reasonably determined by the bank.
 - The transaction took place in the U.S.

Are there any fees? Please refer to the cardholder agreement once received for cardholder fees.

For any other questions regarding your Global Cash Card, please contact Marketing at 888-376-9633 ext. 2008 or via email at gcc@appund.com.

